



Website: www.SandtoSeaAdventures.com Email: reservations@SandtoSeaAdventures.com
Cindy Orr Holst - US Cell 612-636-5432
Fernando "Hampton" Conrado MX Cell 987-857-1209

CANCELLATION POLICY

Cancellations made PRIOR to your trip to Cozumel will be awarded a full refund.

Cruise ship divers - It is your responsibility to notify us of a change in your ships itinerary, whether it is re-routing or arrival time. Please call us or email us from the ship at reservations@SandtoSeaAdventures.com

Once on the Island - *All cancellations must be made by 2:00 PM on the day PRIOR to your scheduled dive in order to be refunded for that day.*

Cancellation Phone Numbers

Fernando "Hampton" Conrado - MX Cell 044-987-857-1029
Cindy Orr Holst - US Cell 612-636-5432

No refunds will be issued the morning of your scheduled dive should you decide to cancel OR no show for any reason.

All trips are scheduled as two-tank dives, unless otherwise specified. Should you choose not to dive one tank for any reason, you will still be charged for a two-tank dive.

Cancellations for night dives must be received by 12:00 PM the day of the dive.

Dives cancelled by the operator due to weather conditions and/or port closures by the Harbor Master will allow the client the option to reschedule the dive, receive credit toward another trip, or receive a refund for the dive. Please understand that rain DOES NOT prevent us from diving. If the port is open, we are too ☺

If your trip is cancelled or interrupted due to a tropical storm's predicted path and/or landfall, you will receive a full refund of cancelled dives.

Sand to Sea Adventures reserves the right to refuse service to anyone, at anytime, with NO refund if the diver is deemed to be unsafe, irresponsible, abusive or disrespectful to the crew and/or marine environment.

Thank you for your cooperation!

Cindy Orr Holst – Manager/Co-Owner
Fernando "Hampton" Conrado – Dive Master/Co-Owner

